

PROTECTION CONCEPT

Saas-Fee/Saastal Tourismus AG

Introduction

This document contains the best possible measures to protect all members of staff at Saastal Tourismus AG and all guests who come into contact with the company from becoming infected with the coronavirus. The measures are based on orders from the Federal Council and the recommendations of the Federal Office of Public Health (FOPH). All measures shall remain valid until further notice and will be adjusted as necessary.

Basic rules according to FOPH

The protection concept of every company must ensure that the provisions below are met. Sufficient and appropriate measures must be put in place for each of these provisions. The employer and operations manager are responsible for implementing these measures.

1. Employees and other persons must maintain a distance of 1.5 metres from one another.
2. Surfaces and objects must be cleaned appropriately and regularly after use, especially if they have been touched by multiple people.
3. Special aspects of work and working situations must be observed continually to ensure that protection is guaranteed at all times.
4. Employees and persons in contact with the company must be kept up-to-date regarding the provisions and measures.
5. Management shall ensure protective measures are implemented efficiently and will adapt them if necessary.

The general measures below have been developed specifically for Saastal Tourismus AG.

Hand hygiene

- Hand disinfectant is available on every floor for members of staff. We use hand disinfectant after every customer we serve.
- Employees at the counter are protected by a plexiglass fixture.
- A dispenser with disinfectant is available at the entrance for incoming customers.
- If possible, we do not touch the belongings of customers. If this cannot be avoided, hands must be disinfected afterwards.
- Contactless payment at the counter is preferred.

Social distancing

- Signs at the entrance and on the floor act as a reminder of social distancing rules.

- Waiting areas are marked with a minimum distance of 1.5 metres.
- There is a distance of at least 1.5 metres between several workspaces of STAG employees, and there must be no more than four persons working in the same office.
- In the counter areas of the tourist information centres, the number of persons permitted is limited according to the size of the space in square metres. This restriction is written clearly in several languages next to the entrance.

Cleaning

- Work surfaces, keyboards, screens and plexiglass panes must be cleaned regularly with cleaning detergent. The plexiglass panes for staff working at the counters must be disinfected on a daily basis.
- Door handles, banisters in stairwells and other surfaces must be cleaned regularly with cleaning detergent.
- A good exchange of air must be ensured by airing the room regularly

Management

- shall brief members of staff regularly regarding hygiene measures, use of protective materials and dealing with customers safely.
- shall keep the same teams together when organising work to minimise mixing.
- shall provide soap,, disinfectant and cleaning detergents for surfaces.
- shall inform members of staff who are particularly at risk about the protective measures and their rights within the company.
- shall check regularly that the measures are being implemented.